

NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT FISCAL YEAR 2021





Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2021

Annual Report

Advisory Board

July 2020 – April 2021

Dawn Hill Holgate, Chair

Rita Higgins, Vice Chair

Matthew Fee

Jason Bridges

Kristie Ferrantella

Vacant
Disabled Representative

Vacant
Rider Representative

April 2021 – June 2021

Jason Bridges, Chair

Kristie Ferrantella, Vice Chair

Matthew Fee

Dawn Hill Holdgate

Melissa Murphy

Vacant
Disabled Representative

Vacant
Rider Representative



The Nantucket Regional Transit Authority (NRTA) provides year-round fixed route public transit service and year-round advanced reservation van service for elders and persons with disabilities in Nantucket. The NRTA's fixed route operated 362 days in FY21. The NRTA operates nine routes utilizing 13 buses in the height of its summer service. The NRTA operates three routes utilizing three buses during its winter service. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the summer service.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Sconset via Old South Road Route operated on an hourly schedule from mid May through mid-June and early September through early October, daily from 7:15 a.m. to 11:15 p.m. and mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and frequent service is provided along the main corridor with several daily trips to Sconset weekly from 7:00 a.m. to 9:00 p.m. from mid-October to mid-May.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid-June and early September to early October; on a 20 minute schedule from mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and on a 30 minute schedule weekly from 7:00 a.m. to 9:00 p.m. from mid October to mid-May.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid-June and early September to early October and on a 15 minute schedule from mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and on a 30 minute schedule weekly from 7:00 a.m. to 9:00 p.m. from mid-October to mid-May.
- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m. (service to Jetties Beach was not provided in summer 2020)
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule from the end of June though Labor Day, daily from 10:00 a.m. to 6:00 p.m. (service to Sconset via Polpis Road Route was not provided in summer 2020)
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m. (service to Surfside Beach was not provided in summer 2020)

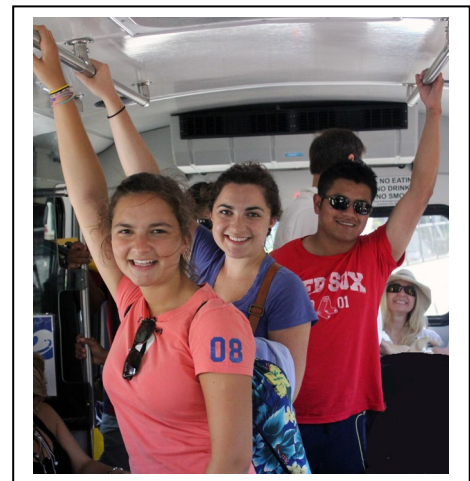
NRTA Passenger Boardings By Route

	FY20	FY21
Jetties Beach Route	9,376	504
Madaket Route	32,708	18,339
Miacomet Loop	55,908	38,880
Mid Island Loop	50,964	30,052
Sconset via Milestone Road Route	13,987	6,906
Sconset via Old South Road Route	46,425	40,721
Sconset via Polpis Road Route	6,009	245
Surfside Beach Route	11,097	299
Airport Route	9,623	6,846
TOTAL	236,097	142,792



NRTA Passenger Boardings by Month

	FY20	FY21
July	80,489	24,977
August	81,434	29,438
September	26,310	17,436
October	11,249	8,011
November	5,742	4,087
December	5,508	2,858
January	4,668	2,597
February	4,097	2,224
March	3,415	3,316
April	1,933	4,988
May	2,728	10,457
June	8,524	32,403
TOTAL	236,097	142,792



NRTA Revenue Hours by Month

	FY20	FY21
July	5,309	2,291
August	5,262	3,534
September	2,235	2,861
October	1,388	1,458
November	1,164	1,218
December	1,278	1,260
January	1,254	1,302
February	1,164	1,176
March	1,278	1,302
April	1,176	1,218
May	1,406	1,593
June	1,918	3,676
TOTAL	24,801	23,589

NRTA Revenue Miles by Month

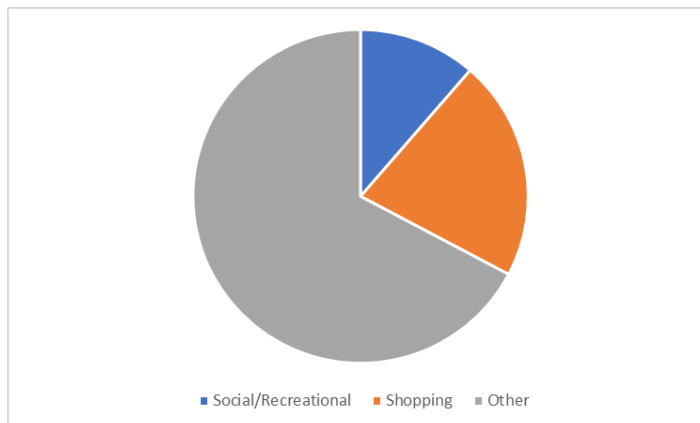
	FY20	FY21
July	61,379	23,274
August	56,751	38,334
September	23,956	34,193
October	15,995	18,306
November	13,741	15,109
December	14,440	15,168
January	14,562	15,674
February	13,475	14,157
March	14,112	15,753
April	13,287	14,705
May	16,750	18,855
June	16,750	37,124
TOTAL	275,198	260,652

	Fixed Route	Demand Response
Annual Ridership	142,792	700
Annual Farebox Revenue	\$374,999	\$2729
Annual Cost of Operations	\$2,331,487	\$178,045
Annual Revenue Hours	23,589	583
Annual Revenue Miles	26,051	4,494
Days of Operation	363	174
Number of Fixed Routes	9	n/a
Fleet Size	19	4



The NRTA's advanced reservation door to door transportation, for those 60 years of age and older and person with disabilities, is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 700 trips in Fiscal Year 22021.

<u>Destinations</u>	<u>FY20</u>	<u>FY21</u>
Medical	870	471
Nutrition	721	0
Social/Recreational	648	26
Shopping	51	49
Employment	39	0
Other	590	154
Total Trips	2,919	700



NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY20	FY21
Administrative Costs	\$ 162,679	\$150,377
Purchased Services		
Fixed Route	\$2,407,035	\$2,331,487
Demand Response	\$ 239,117	\$ 178,045
Brokerage Services	\$ 0	\$ 0
Debt Service	\$ 38,606	\$ 25,507
Total Operating Costs	\$2,847,437	\$2,685,416
Operating Revenues		
Farebox	\$443,178	\$377,728
Brokerage Service reimbursement	\$ 0	\$ 0
Advertising	\$ 300	\$ 600
Interest Income	\$ 2,899	\$ 526
Rental Income	\$ 24,250	\$ 7,000
Miscellaneous	\$ 12,127	\$ 4,164
Other Third Party Reimbursement	\$ 38,100	\$ 1,685
Total Revenues	\$520,854	\$391,703
State Contract Assessment	\$548,326	\$ 543,429
Federal Operating Assistance	\$885,024	\$ 724,282
Local Assessment	\$886,922	\$1,026,255

STATEMENT OF NET POSITION

FY20

FY21

ASSETS

Current Assets:

Cash and cash equivalents	\$1,307,290	\$ 206,447
Receivable for operating assistance	\$1,732,910	\$2,222,685
Other Current Assets	\$ 190,381	\$ 205,634
Total current assets	\$3,230,581	\$2,634,990

Noncurrent Assets:

Restricted assets		
Cash and cash equivalents	\$ 197,839	\$ 224,447
Receivable capital assistance	\$ 54,001	\$ 133,275
Total restricted assets	\$ 251,840	\$ 357,722
Receivable operating assistance	\$ 642,489	\$ 812,452
Capital assets, net	\$2,420,898	\$2,041,754
Total noncurrent assets	\$3,315,227	\$3,211,928
Total assets	\$6,545,808	\$5,846,918

DEFERRED OUTFLOW OF RESOURCES

Deferred outflows of resources related to OPEB	\$ 53,511	\$ 39,861
Deferred outflows of resources related to pension	\$ 52,865	\$ 37,104
Total assets and deferred outflows of resources	\$6,652,184	\$5,923,883

LIABILITIES

Current liabilities

Accounts payable and accrued expense	\$211,327	\$231,473
Unearned revenue	\$ 30,000	\$30,000
Notes Payable	\$750,031	\$
Total current liabilities	\$991,358	\$261,473

Noncurrent liabilities

Liabilities payable from restricted assets		
Accounts payable and accrued expense	\$22,954	\$ 8,850
Unearned Revenue	\$	\$
Total liabilities payable from restricted assets	\$22,954	\$ 8,850
Net pension liability	\$430,548	\$396,183
Other postemployment benefits	\$419,323	\$452,838
Notes payable less current portion	\$1,552,365	\$1,950,000
Total noncurrent liabilities	\$2,425,190	\$2,807,871
Revenue Anticipation Notes		\$
Total liabilities	\$3,416,548	\$3,069,344

DEFERRED INFLOWS OF RESOURCES

Deferred inflows of resources related to OPEB	\$ 88,035	\$66,836
Deferred inflows of resources related to pension	\$ 29,405	\$48,398
Total liabilities and deferred inflows of resources	\$3,533,988	\$3,184,578

NET ASSETS

Invested in capital assets	\$2,420,898	\$2,041,754
Restricted	\$ 228,886	\$ 348,872
Unrestricted Net Assets	\$ 468,412	\$ 348,679
Total net assets	\$3,118,196	\$2,739,305

Capital Grant

Commonwealth of Massachusetts	\$183,844	\$172,029
Federal	\$ 0	\$ 0



Ridership Incentive Programs



The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership.

Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders.

Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares.

Pass Options – The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$8; 3-day pass \$18; 7-day pass \$30; and 31-day pass \$75. With the implementation of year-round bus service the NRTA offers Annual and Summer Passes:

Summer Passes – Valid end of April through Mid October

Summer Season	\$135
Summer Commuter	\$120
(employer must purchase these passes)	
Summer Nantucket Student	\$ 70
Summer Other Student	\$120
Summer Reduced	\$ 70
(seniors 65 & older, persons with disabilities, veteran and active military personnel)	

Annual Passes – January 1 through December 31

Annual Adult	\$200
Annual Commuter	\$150
(employer must purchase these passes)	
Annual Nantucket Student	\$120
Annual Other Student	\$150
Annual Reduced	\$100
(seniors 65 & older, persons with disabilities, veteran and active military personnel)	



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.

Transit **Plan a trip riding The WAVE**

CUSTOMER CONVENIENCES



PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. In FY19 the NRTA transported 3,852 bikes on its fixed route vehicles. The island has approximately 40 miles of bike paths all adjacent to NRTA Routes.



Covid-19 impacted operations and services normally provided by the NRTA. The NRTA implemented protocols relating to customer and employee safety: PPE's frequent daily cleaning of vehicles, daily sanitizing of vehicles, safety barriers, and mask requirements. The NRTA's fixed route and demand response services was impacted by various conditions (state and local Covid-19 restrictions and closures, tourism), full service was never reached on fixed route. The NRTA was responsive to overcrowding issues.



BUS STOP AMENITIES - The NRTA provides benches at a majority of its most used bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at four of its stops, three of which are solar powered lighting.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with heat and air conditioning, public restrooms, waiting area, free Wi-Fi and a bill breaker and is maintained at no expense to the NRTA. Real time bus information is displayed at the bus information center. Benches, picnic tables, and stationary bike racks are provided at this center. This has greatly benefited the users of the NRTA's services.

Photographs by Susan Richards, SR Concepts