

# NANTUCKET REGIONAL TRANSIT AUTHORITY

## *ANNUAL REPORT* FISCAL YEAR 2020





## **Nantucket Regional Transit Authority**

**Fiscal Year ending June 30, 2020**

### **Annual Report**

#### Advisory Board

July 2019 – April 2020

Dawn Hill Holdgate, Chair

Rita Higgins, Vice Chair

Matthew Fee

Jason Bridges

Kristie Ferrantella

Vacant  
Disabled Representative

Vacant  
Rider Representative

April 2020 – June 2020

Dawn Hill Holdgate, Chair

Jason Bridges, Vice Chair

Matthew Fee

Kristie Ferrantella

Melissa Murphy

Vacant  
Disabled Representative

Vacant  
Rider Representative



The Nantucket Regional Transit Authority (NRTA) provides year round fixed route public transit service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. The NRTA's fixed route operated 362 days in FY20. The NRTA operates nine routes utilizing 13 buses in the height of its summer service. The NRTA operates three routes utilizing three buses during its winter service. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the summer service.

### Fixed Route Services



### DATES AND HOURS OF SERVICE

- Sconset via Old South Road Route operated on an hourly schedule from mid May through mid-June and early September through early October, daily from 7:15 a.m. to 11:15 p.m. and mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and frequent service is provided along the main corridor with several daily trips to Sconset weekdays from 7:00 a.m. to 9:00 p.m. and weekends from 7:00 a.m. to 7:00 p.m. from mid October to mid-May.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid-June and early September to early October; on a 20 minute schedule from mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and on a 30 minute schedule weekdays from 7:00 a.m. to 9:00 p.m. and weekends from 7:00 a.m. to 7:00 p.m. from mid October to mid-May.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid-June and early September to early October and on a 15 minute schedule from mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.; and on a 30 minute schedule weekdays from 7:00 a.m. to 9:00 p.m. and weekends from 7:00 a.m. to 7:00 p.m. from mid October to mid-May.
- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.

*Note: operations were impacted by Covid-19*

### NRTA Passenger Boarding's By Route

	<b>FY19</b>	<b>FY20</b>
Jetties Beach Route	11,832	9,376
Madaket Route	39,476	32,708
Miacomet Loop	70,842	55,908
Mid Island Loop	63,994	50,964
Sconset via Milestone Road Route	15,887	13,987
Sconset via Old South Road Route	58,252	46,425
Sconset via Polpis Road Route	6,973	6,009
Surfside Beach Route	11,961	11,097
Airport Route	11,374	9,623
<b>TOTAL</b>	<b>290,591</b>	<b>236,097</b>



### NRTA Passenger Boardings by Month

	<b>FY19</b>	<b>FY20</b>
July	82,871	80,489
August	83,939	81,434
September	28,611	26,310
October	11,190	11,249
November	5,861	5,742
December	4,871	5,508
January	3,613	4,668
February	3,182	4,097
March	4,214	3,415
April	6,349	1,933
May	15,158	2,728
June	40,732	8,524
<b>TOTAL</b>	<b>290,591</b>	<b>236,097</b>





### NRTA Revenue Hours by Month

	<b>FY19</b>	<b>FY209</b>
July	5,298.5	5,309
August	5,262	5,262
September	2,410	2,235
October	1,328	1,388
November	1,177.5	1,164
December	1,186.5	1,278
January	1,254	1,254
February	1,128	1,164
March	1,242	1,278
April	1,203.5	1,176
May	1,515	1,406
June	3,288	1,918
<b>TOTAL</b>	<b>26,293</b>	<b>24,801</b>

### NRTA Revenue Miles by Month

	<b>FY19</b>	<b>FY20</b>
July	56,762	61,379.2
August	56,515	56,750.8
September	27,029	23,955.6
October	16,424	15,994.8
November	13,624	13,741.4
December	13,715	14,440
January	14,526	14,562.4
February	13,344	13,475
March	14,530	14,112.4
April	13,986	13,286.8
May	18,013	16,750.2
June	39,009	16,750.2
<b>TOTAL</b>	<b>297,477</b>	<b>281,124.1</b>

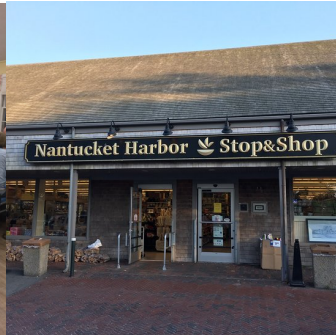
	<b>Fixed Route</b>	<b>Demand Response</b>
Annual Ridership	236,097	2,919
Annual Farebox Revenue	\$441,007	\$2371
Annual Cost of Operations	\$240,7035	\$239,117
Annual Revenue Hours	24,801	1,464
Annual Revenue Miles	281,124	11,544.11
Days of Operation	363	189
Number of Fixed Routes	9	n/a
Fleet Size	19	4



The NRTA's advanced reservation door to door transportation, for those 60 years of age and older and person with disabilities, is called Your Island Ride. Service is provided year-round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 2,919 trips in Fiscal Year 2020.

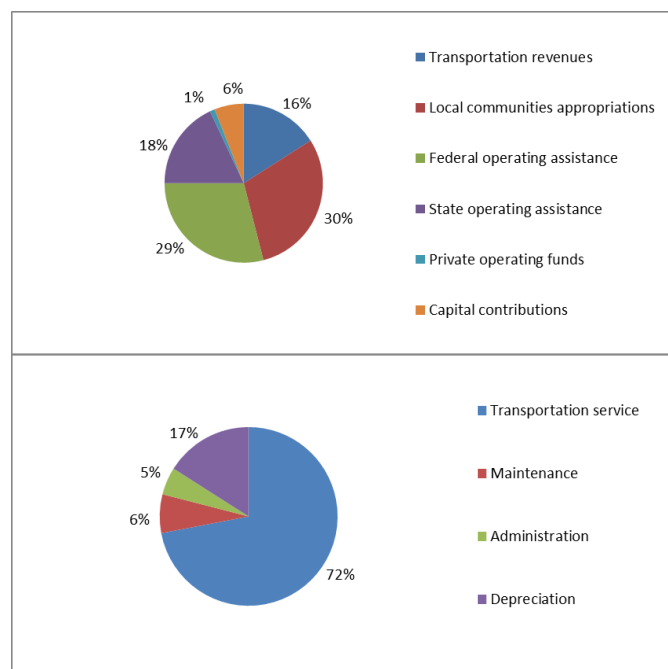
*Note: operations were impacted by Covid-19*

<b><u>Destinations</u></b>	<b>FY19</b>	<b>FY20</b>
Medical	1,268	870
Nutrition	832	721
Social/Recreational	1,439	648
Shopping	228	51
Employment	0	39
Other	894	590
<b>Total Trips</b>	<b>4,661</b>	<b>2,919</b>



## NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY19	FY20
Administrative Costs	\$ 156,214	\$ 162,679
Purchased Services		
Fixed Route	\$2,417,505	\$2,407,035
Demand Response	\$ 272,445	\$ 239,117
Brokerage Services	\$ 0	\$ 0
Debt Service	\$ <u>9,416</u>	\$ <u>38,606</u>
Total Operating Costs	\$2,855,580	\$2,847,437
<b>Operating Revenues</b>		
Farebox	\$608,888	\$443,178
Brokerage Service reimbursement	\$ 0	\$ 0
Advertising	\$ 510	\$ 300
Interest Income	\$ 6,302	\$ 2,899
Rental Income	\$ 48,500	\$ 24,250
Miscellaneous	\$ 10,602	\$ 12,127
Other Third Party Reimbursement	\$ <u>121,776</u>	\$ <u>38,100</u>
Total Revenues	\$796,578	\$520,854
State Contract Assessment	\$488,184	\$548,326
*Federal Operating Assistance	\$625,487	\$885,024
Local Assessment	\$865,290	\$886,922
*Includes Cares Act Funding		



# STATEMENT OF NET POSITION

	FY19	FY20
<b>ASSETS</b>		
<b>Current Assets:</b>		
Cash and cash equivalents	\$ 100,352	\$1,307,290
Receivable for operating assistance	\$1,027,460	\$1,732,910
Other Current Assets	<u>\$ 171,036</u>	<u>\$ 190,381</u>
<b>Total current assets</b>	<b>\$1298,848</b>	<b>\$3,230,581</b>
<b>Noncurrent Assets:</b>		
Restricted assets		
Cash and cash equivalents	\$ 171,880	\$ 197,839
Receivable capital assistance	\$ 58,078	\$ 54,001
Total restricted assets	\$ 229,958	\$ 251,840
Receivable operating assistance	\$ 602,595	\$ 642,489
Capital assets, net	\$2,829,420	\$2,420,898
<b>Total noncurrent assets</b>	<b>\$3,661,973</b>	<b>\$3,315,227</b>
<b>Total assets</b>	<b>\$4,960,821</b>	<b>\$6,545,808</b>
<b>DEFERRED OUTFLOW OF RESOURCES</b>		
Deferred outflows of resources related to OPEB	\$67,161	\$53,511
Deferred outflows of resources related to pension	<u>\$66,579</u>	<u>\$52,865</u>
<b>Total assets and deferred outflows of resources</b>	<b>\$5,094,561</b>	<b>\$6,652,184</b>
<b>LIABILITIES</b>		
<b>Current liabilities</b>		
Accounts payable and accrued expense	\$192,823	\$211,327
Unearned revenue	\$ 0	\$ 30,000
Notes Payable		<u>\$750,031</u>
<b>Total current liabilities</b>	<b>\$192,823</b>	<b>\$991,358</b>
<b>Noncurrent liabilities</b>		
Liabilities payable from restricted assets		
Accounts payable and accrued expense	\$31,305	\$22,954
Unearned Revenue	\$ 0	\$
<b>Total liabilities payable from restricted assets</b>	<b>\$31,305</b>	<b>\$22,954</b>
Net pension liability	\$452,305	\$430,548
Other postemployment benefits	<u>\$396,538</u>	\$419,323
Notes payable less current portion	\$ 375.00	\$1,552,365
<b>Total noncurrent liabilities</b>	<b>\$1,255,148</b>	<b>\$2,425,190</b>
Revenue Anticipation Notes	\$375,000	
<b>Total liabilities</b>	<b>\$1,447,971</b>	<b>\$3,416,548</b>
<b>DEFERRED INFLOWS OF RESOURCES</b>		
Deferred inflows of resources related to OPEB	\$109,234	\$ 88,035
Deferred inflows of resources related to pension	\$ 4,328	\$ 29,405
<b>Total liabilities and deferred inflows of resources</b>	<b>\$1,561,533</b>	<b>\$3,533,988</b>
<b>NET ASSETS</b>		
Invested in capital assets	\$2,829,420	\$2,420,898
Restricted	\$ 198,653	\$ 228,886
Unrestricted Net Assets	<u>\$ 504,955</u>	<u>\$ 468,412</u>
<b>Total net assets</b>	<b>\$3,533,028</b>	<b>\$3118,196</b>
<b>Capital Grant</b>		
Commonwealth of Massachusetts	\$1,000,132	\$183,844
Federal	\$ 0	\$ 0





### **Ridership Incentive Programs**



The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership.

Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders.

Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares.

Pass Options – The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$8; 3-day pass \$18; 7-day pass \$30; and 31 day pass \$75. With the implementation of year round bus service the NRTA offers Annual and Summer Passes:

### **Summer Passes – Valid end of April through Mid October**

Summer Season	\$135
Summer Commuter	\$120
(employer must purchase these passes)	
Summer Nantucket Student	\$ 70
Summer Other Student	\$120
Summer Reduced	\$ 70
(seniors 65 & older, persons with disabilities, veteran and active military personnel)	

## Annual Passes – January 1 through December 31

Annual	\$200
Annual Commuter	\$150
(employer must purchase these passes)	
Annual Nantucket Student	\$120
Annual Other Student	\$150
Annual Reduced	\$100
(seniors 65 & older, persons with disabilities, veteran and active military personnel)	



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.



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## CUSTOMER CONVENIENCES



**PARK AND RIDE LOTS** - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

**BIKES-N-TRANSIT** - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. In FY20 the NRTA transported 3,852 bikes on its fixed route vehicles. The island has approximately 40 miles of bike paths all adjacent to NRTA Routes.



**BUS STOP AMENITIES** - The NRTA provides benches at a majority of its most used bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at four of its stops, three of which are solar powered lighting.

**SHORT TERM PASS SALES** - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

**BUS INFORMATION CENTER** – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-



profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with heat and air conditioning, public restrooms, waiting area, free Wi-Fi and a bill breaker and is maintained at no expense to the NRTA. Real time bus information is displayed at the bus information center. Benches, picnic tables, and stationary bike racks are provided at this center. This has greatly benefited the users of the NRTA's services. *Note: operations were impacted by Covid-19*

## **COVID-19**



Photo by: Robin London

Covid-19 impacted operations and services normally provided by the NRTA. The NRTA implemented protocols relating to customer and employee safety: PPE's, frequent daily cleaning of vehicles, daily sanitizing of vehicles, safety barriers, and mask requirements. The NRTA's fixed route and demand response services was impacted by various conditions (state and local Covid-19 restrictions and closures, tourism,), full service was never reached on fixed route. The NRTA was responsive to overcrowding issues. The NRTA's demand response service did not operate from March 13 through June 1 due to lack of demand.

Other Photographs by Susan Richards, SR Concepts





