

NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT FISCAL YEAR 2016





Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2016

Annual Report

Advisory Board

July 2016 – April 2016

Bob DeCosta, Chair

Matthew Fee, Vice Chair

Rick Atherton

Tobias Glidden

Dawn Hill Holdgate

Karenlynn Williams
Disabled Representative

Vacant
Rider Representative

April 2016 – June 2016

Jim Kelly, Chair

Matthew Fee, Vice Chair

Bob DeCosta

Rick Atherton

Dawn Hill Holdgate

Karenlynn Williams
Disabled Representative

Vacant
Rider Representative



The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route public transit service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2016 the NRTA provided seasonal fixed route service from July 1, 2015 through October 12, 2015 and May 23, 2016 through June 30, 2015. The NRTA's fixed route operated 143 days on 11 routes utilizing (maximum) 15 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season. The Ferry Connector operated in 2016 through funding provided by private stakeholders. Hours of service were extended until mid-night during peak season on the main commuter routes, Mid Island Loop, Miacomet Loop, and Sconset via Old South Road Route.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 20 minute schedule from mid-June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 15 minute schedule from mid June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through mid June and early September through early October, daily from 7:15 a.m. to 11:15 p.m. and mid June through Labor Day, daily from 7:00 a.m. to 12:00 a.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule from the end of June though Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Ferry Connector Service provided service from a park and ride lot to the fast ferries, operating on a twenty minute schedule, June through Labor Day daily from 7:00 a.m. to 10:00 p.m. This route is incorporated into the Airport Route for a portion of the season.

NRTA Passenger Boardings By Route

	FY15	FY16
Jetties Beach Route	12,145	14,801
Madaket Route	39,798	43,146
Miacomet Loop	64,836	62,449
Mid Island Loop	58,021	56,535
Sconset via Milestone Road Route	17,073	17,803
Sconset via Old South Road Route	54,373	54,331
Sconset via Polpis Road Route	5,762	6,730
Surfside Beach Route	13,886	16,135
Airport Route	11,970	12,448
Ferry Connector	7,569	8,698
TOTAL	285,433	293,076



NRTA Passenger Boardings by Month

	FY15	FY16
July	93,623	96,676
August	97,159	97,947
September	29,215	37,031
October	7,577	6,772
May	12,096	6,727
June	45,763	47,923
TOTAL	285,433	293,076

NRTA Revenue Hours by Month

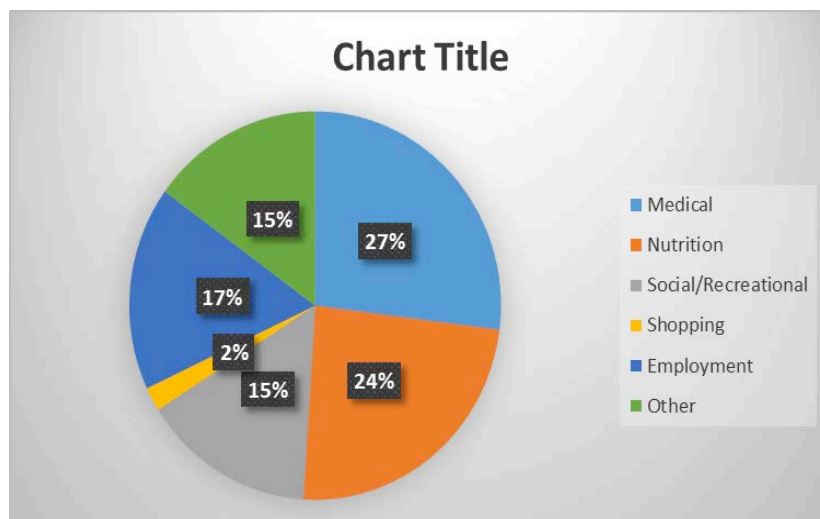
	FY15	FY16
July	5,934.5	6,889.5
August	5,907	6,889.5
September	2,467	2,970
October	799.5	829
May	1,170	523.5
June	3,815	3,234.5
TOTAL	20,093	21,336

	Fixed Route	Demand Response
Annual Ridership	293,076	7,383
Annual Farebox Revenue	\$411,184	\$15,934
Annual Cost of Operations	1,622,322	250,793
Annual Revenue Hours	21,336	2,965
Annual Revenue Miles	198,930	37,826.3
Days of Operation	143	249
Number of Fixed Routes	10	n/a
Fleet Size	19	4



The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 7,383 trips in Fiscal Year 2016.

Destinations	FY15	FY16
Medical	1,710	1,965
Nutrition	1,879	1,780
Social/Recreational	1,143	1,102
Shopping	271	212
Employment	962	1,185
Other	1,064	1,139
Total Trips	7,029	7,383



NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY15	FY16
Administrative Costs	\$ 125,889	\$126,869
Purchased Services		
Fixed Route	\$1,553,566	\$1,622,322
Demand Response	\$ 234,054	\$ 247,673
Brokerage Services	\$ 3,004	\$ 3,120
Debt Service	<u>\$ 2,617</u>	
Total Operating Costs	\$1,919,130	\$1,999,984
Operating Revenues		
Farebox	\$399,476	\$426,133
Brokerage Service reimbursement	\$ 3,003	\$ 3,120
Advertising	\$ 900	\$ 1,800
Interest Income	\$ 4,003	\$ 2,060
Miscellaneous	\$ 7,780	\$ 2,788
Other Third Party Reimbursement	<u>\$224,158</u>	<u>\$137,200</u>
Total Revenues	\$747,864	\$573,101
State Contract Assessment	\$476,277	\$488,184
Federal Operating Assistance	\$531,946	\$535,231
Local Assessment	\$355,195	\$398,943

Revenues by Source – FY16

Expenses by Source – FY16

STATEMENT OF NET POSITION

	FY15	FY16
ASSETS		
Current Assets:		
Cash and cash equivalents	\$ 367,492	\$ 272,633
Receivable for operating assistance	\$ 878,478	\$ 898,482
Other Current Assets	<u>\$ 136,134</u>	<u>\$ 142,554</u>
Total current assets	\$1,382,104	\$1,313,669
Noncurrent Assets:		
Restricted assets		
Cash and cash equivalents	\$ 243,315	\$245,048
Receivable capital assistance	\$ 461,988	\$166,594
Total restricted assets	\$ 705,303	\$411,642
Receivable operating assistance	\$ 86,657	\$131,109
Capital assets, net	<u>\$2,682,309</u>	<u>\$2,379,440</u>
Total noncurrent assets	\$3,474,369	\$2,922,191
Total assets	\$4,856,373	\$4,235,860
LIABILITIES		
Current liabilities		
Accounts payable and accrued expense	\$ 72,600	\$ 64,463
Unearned revenue	<u>\$144,360</u>	<u>\$168,065</u>
Total current liabilities	\$261,960	\$232,528
Noncurrent liabilities		
Liabilities payable from restricted assets		
Accounts payable and accrued expense	\$ 458,193	\$90,776
Unearned Revenue	\$ 81,918	\$81,918
Total liabilities payable from restricted assets	\$540,111	\$172,694
Net pension liability	\$ 322,696	\$359,774
Other postemployment benefits	<u>\$ 125,489</u>	<u>\$147,246</u>
Total noncurrent liabilities	\$ 988,296	\$679,714
Revenue Anticipation Notes		
Total liabilities	\$1,205,256	\$912,242
DEFERRED INFLOWS OF RESOURCES		
Deferred inflows of resources related to pension		<u>\$ 89</u>
Total liabilities and deferred inflows of resources		\$ 912,331
NET ASSETS		
Invested in capital assets	\$2,682,309	\$2,379,440
Restricted	\$ 165,192	\$ 238,948
Unrestricted Net Assets	<u>\$ 803,616</u>	<u>\$ 734,355</u>
Total net assets	\$3,651,117	\$3,352,743
Capital Grant		
Commonwealth of Massachusetts	\$484,154	\$218,626
Federal	\$ 88,664	\$ 0



Ridership Incentive Programs



The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Pass Options – The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7-day pass \$20; 30 day pass \$50; season pass \$90, Commuter \$80, Nantucket student \$50; other students \$80; and senior/disabled/veteran's and active military personnel \$50.



Emergency Ride Home Program

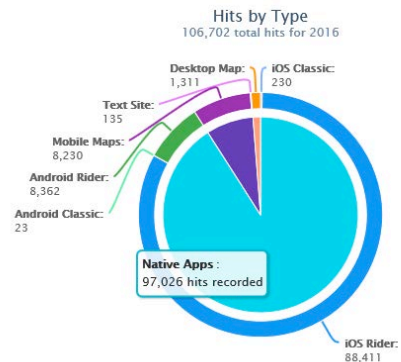
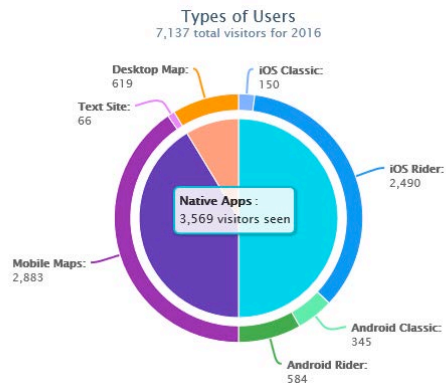
The NRTA is a participant in MassRIDES, the Commonwealth's statewide travel options, *FREE* Emergency Ride Home Program available to Nantucket employers and their employees. The MassRIDES Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that MassRIDES will pay for the ride home if they experience a qualified emergency.



The NRTA in partnership with the Massachusetts Department of Transportation (MassDOT) and NuRide offer riders rewards for choosing healthier and 'greener' transportation options.



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.



Transit **Plan a trip riding The WAVE**

CUSTOMER CONVENIENCES



PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts. The Fast Ferry Connector Service has an overnight park and ride component.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY16 season the NRTA transported 5,325 bikes on its buses. The island has approximately 35 miles of bike paths all adjacent to NRTA Routes.



BUS STOP AMENITIES - The NRTA provides benches at a majority of its most used bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at two of its stops.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with air conditioning, public restrooms, waiting area, free Wi-Fi and a bill breaker and is maintained at no expense to the NRTA. Real time bus information is displayed at the bus information center. Benches, picnic tables, and stationary bike racks are provided at this center. This has greatly benefited the users of the NRTA's services.

Photographs by Susan Richards, SR Concepts