

NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT FISCAL YEAR 2015





Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2015

Annual Report

Advisory Board

July 2014 – April 2015

Rick Atherton, Chair

Bob DeCosta, Vice Chair

Matthew Fee

Bruce Miller

Tobias Glidden

Karenlynn Williams
Disabled Representative

Vacant
Rider Representative

April 2015 – June 2015

Bob DeCosta, Chair

Matthew Fee , Vice Chair

Rick Atherton

Tobias Glidden

Dawn Hill Holdgate

Karenlynn Williams
Disabled Representative

Vacant
Rider Representative



The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route public transit service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2015 the NRTA provided seasonal fixed route service from July 1, 2014 through October 12, 2014 and May 18, 2015 through June 30, 2015. The NRTA's fixed route operated 148 days on 10 routes utilizing (maximum) 14 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season. Due to the success of the Ferry Connector service in 2014 this service operated in 2015 through funding provided by private stakeholders.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 20 minute schedule from mid June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 15 minute schedule from mid June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through early October, daily from 7:15 a.m. to 11:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Ferry Connector Service provided service from a park and ride lot to the fast ferries, operating on a twenty minute schedule, daily from 7:00 a.m. to 8:00 p.m. (10:00 p.m. in 2015). This route is incorporated into the Airport Route for a portion of the season.

NRTA Passenger Boardings By Route

	FY14	FY15
Jetties Beach Route	13,359	12,145
Madaket Route	40,290	39,798
Miacomet Loop	68,440	64,836
Mid Island Loop	60,086	58,021
Sconset via Milestone Road Route	16,376	17,073
Sconset via Old South Road Route	53,019	54,373
Sconset via Polpis Road Route	6,267	5,762
Surfside Beach Route	16,322	13,886
Airport Route	13,854	11,970
Ferry Connector	1,681	7,569
TOTAL	289,694	285,433



NRTA Passenger Boardings by Month

	FY14	FY15
July	97,388	93,623
August	94,385	97,159
September	29,009	29,215
October	7,467	7,577
May	11,736	12,096
June	49,709	45,763
TOTAL	289,694	285,433

NRTA Revenue Hours by Month

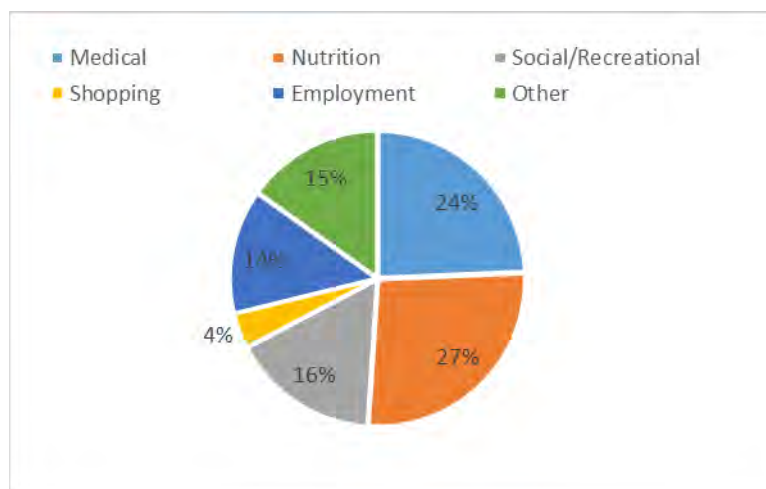
	FY14	FY15
July	5,209	5,934.5
August	5,169	5,907
September	2,042	2,467
October	686	799.5
May	1,173.5	1,170
June	3,750.5	3,815
TOTAL	17,930	20,093

	Fixed Route	Demand Response
Annual Ridership	285,433	7,029
Annual Farebox Revenue	\$390,165	18,510
Annual Cost of Operations	\$1,421,431	237,058
Annual Revenue Hours	20,093	2,959
Annual Revenue Miles	189,653.2	23,278
Days of Operation	148	244
Number of Fixed Routes	10	n/a
Fleet Size	19	4



The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 7,029 trips in Fiscal Year 2015.

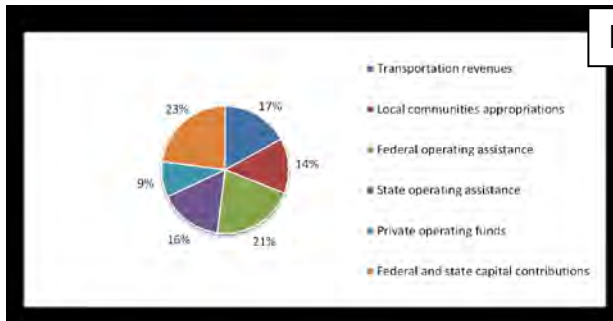
Destinations	FY14	FY15
Medical	1,439	1,710
Nutrition	2,146	1,879
Social/Recreational	2,149	1,143
Shopping	227	271
Employment	855	962
Other	703	1,064
Total Trips	7,519	7,029



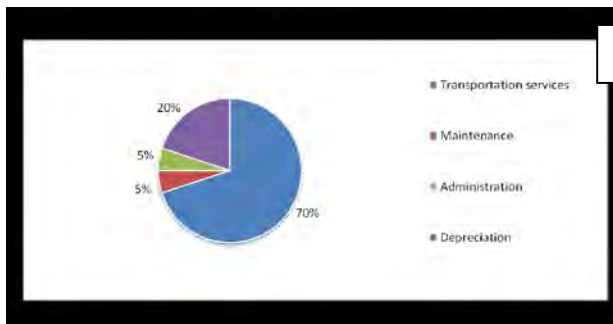
NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY14	FY15
Administrative Costs	\$ 124,213	\$ 125,889
Purchased Services		
Fixed Route	\$1,421,431	\$1,553,566
Demand Response	\$ 236,344	\$ 234,054
Brokerage Services	\$ 3,464	\$ 3,004
Debt Service	<u>\$ 9,682</u>	<u>\$ 2,617</u>
Total Operating Costs	\$1,795,134	\$1,919,130
Operating Revenues		
Farebox	\$396,558	\$399,476
Brokerage Service reimbursement	\$ 3,464	\$ 3,003
Advertising	\$ 225	\$ 900
Interest Income	\$ 3,271	\$ 4,003
Miscellaneous	\$ 6,553	\$ 7,780
Other Third Party Reimbursement	<u>\$103,743</u>	<u>\$224,158</u>
Total Revenues	\$513,814	\$747,864
State Contract Assessment	\$1,363,068*	\$476,277
Federal Operating Assistance	\$ 531,803	\$531,946
Local Assessment	\$ 346,532	\$355,195

*forward funding



Revenues by Source – FY15



Expenses by Source – FY15

STATEMENT OF NET ASSETS

	FY14	FY15
ASSETS		
Current Assets:		
Cash and cash equivalents	\$ 826,281	\$ 367,492
Receivable for operating assistance	\$ 947,190	\$ 878,478
Other Current Assets	<u>\$ 139,640</u>	<u>\$ 136,134</u>
Total current assets	\$1,913,111	\$1,382,104
Noncurrent Assets:		
Restricted assets		
Cash and cash equivalents	\$ 260,899	\$ 243,315
Receivable capital assistance	<u>\$ 121,546</u>	<u>\$ 461,988</u>
Total restricted assets	\$ 382,445	\$ 705,303
Receivable operating assistance		\$ 86,657
Capital assets, net	<u>\$2,586,352</u>	<u>\$2,682,309</u>
Total noncurrent assets	\$2,968,787	\$3,474,369
Total assets	\$4,881,908	\$4,856,373
LIABILITIES		
Current liabilities		
Accounts payable and accrued expense	\$154,883	\$ 72,600
Unearned revenue	<u>\$124,922</u>	<u>\$144,360</u>
Total current liabilities	\$279,805	\$261,960
Noncurrent liabilities		
Liabilities payable from restricted assets		
Accounts payable and accrued expense	\$ 24,746	\$ 458,193
Unearned Revenue		\$ 81,918
Total liabilities payable from restricted assets		\$ 540,111
Net pension liability		\$ 322,696
Other postemployment benefits	\$101,192	<u>\$ 125,489</u>
Total noncurrent liabilities	\$725,938	\$ 988,296
Revenue Anticipation Notes	<u>\$600,000</u>	
Total liabilities	\$1,005,743	\$1,205,256
NET ASSETS		
Invested in capital assets	\$2,586,352	\$2,682,309
Restricted	\$ 256,507	\$ 165,192
Unrestricted Net Assets	<u>\$1,033,306</u>	<u>\$ 803,616</u>
Total net assets	\$3,876,165	\$3,651,117
Capital Grant		
Commonwealth of Massachusetts	\$177,024	\$484,154
Federal	\$ 0	\$ 88,664



Ridership Incentive Programs



The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Pass Options – The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7-day pass \$20; 30 day pass \$50; season pass \$80, Commuter \$70, Nantucket student \$40; other students \$70; and senior/disabled/veteran's and active military personnel \$40.



Emergency Ride Home Program

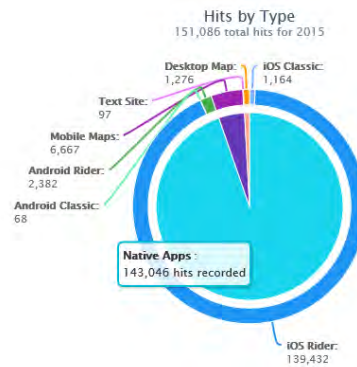
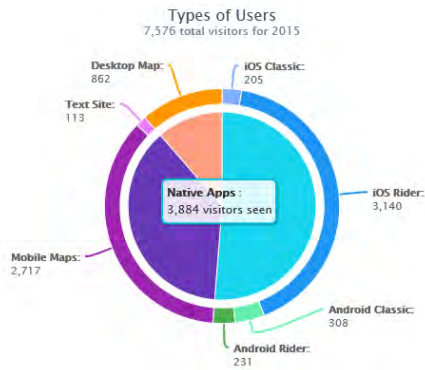
The NRTA is a participant in MassRIDES, the Commonwealth's statewide travel options, *FREE* Emergency Ride Home Program available to Nantucket employers and their employees. The MassRIDES Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that MassRIDES will pay for the ride home if they experience a qualified emergency.



The NRTA in partnership with the Massachusetts Department of Transportation (MassDOT) and NuRide offer riders rewards for choosing healthier and 'greener' transportation options.



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.



Transit **Plan a trip riding The WAVE**

CUSTOMER CONVENIENCES



PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts. The Fast Ferry Connector Service has an overnight park and ride component.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY15 season the NRTA transported 6,203 bikes on its buses. The island has approximately 35 miles of bike paths all adjacent to NRTA Routes.



BUS STOP AMENITIES - The NRTA provides benches at a majority of its most used bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at two of its stops.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with air conditioning, public restrooms, waiting area, free wi-fi and a bill breaker and is maintained at no expense to the NRTA. Real time bus information is displayed at the bus information center. Benches, picnic tables, and stationary bike racks are provided at this center. This has greatly benefited the users of the NRTA's services.

Photographs by Susan Richards, SR Concepts