NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT FISCAL YEAR 2013





Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2013

Annual Report

Advisory Board

Patricia Roggeveen, Chair Rick Atherton, Chair

Rick Atherton, Vice Chair Bob DeCosta, Vice Chair

Bob DeCosta Bruce Miller

Bruce Miller Matthew Fee

Whitey Willauer (died 7/13/12) Tobias Glidden

Jeanette Topham Jeanette Topham

Disabled Representative Disabled Representative



The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route public transit service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2013 the NRTA provided seasonal fixed route service from July 1, 2012 through October 8, 2012 and May 20, 2013 through June 30, 2013. The NRTA's fixed route operated 142 days on 9 routes utilizing (maximum) 13 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season.

Fixed Route Services







DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 20 minute schedule from mid through early September, daily from 7:00 a.m. to 11:30 p.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 15 minute schedule from mid June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through early October, daily from 7:15 a.m. to 11:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule end of June though Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.

NRTA Passenger Boardings By Route

	FY12	FY13
Jetties Beach Route	11,803	12,231
Madaket Route	38,710	41,129
Miacomet Loop	62,034	62,189
Mid Island Loop	53,755	54,072
Sconset via Milestone Road Route	15,186	14,657
Sconset via Old South Road Route	51,153	50,266
Sconset via Polpis Road Route	6,424	6,280
Surfside Beach Route	17,057	16,705
Airport Route	9,475	10,021
TOTAL	265,597	267,550



NRTA Passenger Boardings by Month

	FY12	FY13
July	92,790	92,994
August	86,880	93,104
September	29,291	27,237
October	5,339	4,038
May	8,732	8,500
June	42,565	41,677
TOTAL	265,597	267,500

NRTA Service Hours by Month

	FY12	FY13
July	5,195.5	5,191
August	5,177	5,177
September	2,291	2,055
October	490	392
May	654.5	726
June	2,645	2,734.5
TOTAL	16,453	16,275.5

Annual Ridership
Annual Farebox Revenue
Annual Cost of Operations
Annual Revenue Hours
Annual Revenue Miles
Days of Operation
Number of Fixed Routes

Fleet Size

267,500	8,799
378,213	9,305
\$1,248,396	\$254,693
16,275.5	3,393.5
200,239.8	27,426.7
142	248
9	-
18	4

Demand

Response



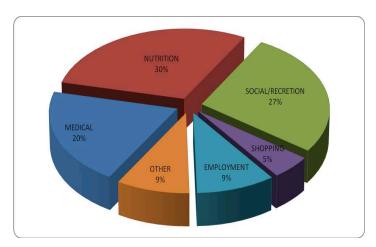
Fixed

Route

The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 8,799 trips in Fiscal Year 2013.

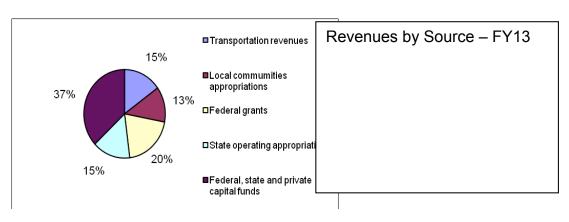
Destinations	FY12	FY13
Medical	1,869	1,785
Nutrition	2,474	2,605
Social/Recreational	3,058	2,379
Shopping	633	430
Employment	1,037	831
Other	735	769
Total Trips	9,806	8,799

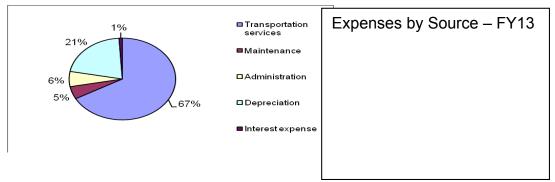




NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY12	FY13
Administrative costs Purchased Services	\$ 116,740	\$119,498
Fixed Route	\$1,228,601	\$1,248,396
Demand Response	\$ 246,117	\$ 254,693
Brokerage Services	\$ 3,730	\$ 3,035
Debt Service	\$ 20,290	\$ 15,562
Total Operating Costs	\$1,618,648	\$1,641,184
Operating Revenues		
Farebox	\$374,198	\$384,483
Brokerage Service reimburse	ment \$ 3,730	\$ 3,035
Advertising	\$ 227	\$ 675
Interest Income	\$ 227 \$ 1,740	\$ 2,883
Miscellaneous	\$ 4,110	\$ 3,343
Other Third Party Reimburse	ment <u>\$ 26,640</u>	\$ 7,006
Total Revenues	\$410,645	\$408,326
State Contract Assessment	\$ 416,669	\$394,651
Federal Operating Assistance	\$ 461,500	\$512,619
Local Assessment	\$ 329,834	\$338,080





STA	TEN	ИFNT	OF	NFT	ASSETS
U 1 /-			\sim 1		AUGEIU

	FY12	FY13
ASSESTS		
Current Assets:		
Cash and cash equivalents	\$,382,814	\$ 573,693
Receivable for operating assistance	\$1,707,573	\$1,429,303
Other Current Assets	\$ 147,598	\$ 149,034
Total current assets	\$2,237,985	\$2,152,030
Noncurrent Assets:		
Restricted assets		
Cash and cash equivalents	\$ 197,682	\$ 222,197
Receivable capital assistance	<u>\$ 198,393</u>	<u>\$ 6,380</u>
Total restricted assets	\$ 396,075	\$ 228,577
Receivable for operating assistance	\$ 152,843	#0.000.000
Capital assets, net	\$ 2,370,618 \$ 2,040,536	\$2,883,633 \$3,443,340
Total noncurrent assets	\$2,919,536	\$3,112,210
Total assets	\$5,157,521	\$5,264,240
LIABILITIES		
Current liabilities		
Accounts payable and accrued expense	\$ 132,845	\$184,173
Unearned revenue	Φ 400.045	0404470
Total current liabilities	\$ 132,845	\$184,173
Noncurrent liabilities		
Liabilities payable from restricted assets	3	
Accounts payable and accrued expense	\$ 179,468	
Other postemployment benefits	\$ 58,851	\$ 77,492
Revenue Anticipation Notes	\$2,110,280	\$1,807,893
Total noncurrent liabilities	\$2,348,599	\$1,885,385
Total liabilities	\$2,484,444	\$2,069,558
NET ASSETS		
Invested in capital assets	\$2,370,618	\$2,883,633
Restricted	\$ 157,756	\$ 151,085
Unrestricted Net Assets	\$ 147,703	<u>\$ 159,964</u>
Total net assets	\$2,676,077	\$3,194,682

Capital Grant

Commonwealth of Massachusetts \$206,000 Federal \$763,602



Ridership Incentive Programs

The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Pass Options – The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7-day pass \$20; 30 day pass \$50; season pass \$80, Commuter \$70, Nantucket student \$40; other students \$70; and senior/disabled/veteran's and active military personnel \$40. Public Transportation and Walking Map to Historic Sites and Museums on Nantucket - A brochure was developed through a collaborated effort with the NRTA, the Town's transportation planner and various historic site and museums. The brochure includes a map locating the island's historic sites and museums and provides information on fixed routes and stops to access these sites as well as walking times from site to site.

Emergency Ride Home Program

The NRTA is a participant in MassRIDES, the Commonwealth's statewide travel options, FREE Emergency Ride Home Program available to Nantucket employers and their employees The MassRIDES Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that MassRIDES will pay for the ride home if they experience a qualified emergency.



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.



The NRTA in partnership with the Massachusetts Department of Transportation (MassDOT) and NuRide offer riders rewards for choosing healthier and 'greener' transportation options.



Plan a trip riding The WAVE

Customer Conveniences

PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY13 season the NRTA transported 5,718 bikes on its buses. The island has approximately 35 miles of bike paths all adjacent to NRTA Routes.





BUS STOP AMENTITIES - The NRTA provides benches at a majority of its most used bus stops. DPW personnel repainted benches and created NRTA logos and the words "bus stops" on these benches that created more awareness of the

bus stop locations. Stationery bike racks are also available at some of the bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at two of its stops.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with air conditioning, public restrooms, waiting area, free wi-fi and a bill breaker and is maintained at no expense to the NRTA. This has greatly benefited the users of the NRTA's services.