

NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT FISCAL YEAR 2012





Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2012

Annual Report

Advisory Board

July 2011 – April 2012

Rick Atherton, Chair

Whitey Willauer, Vice Chair

Patricia Roggeveen

Michael Kopko

Bob DeCosta

Mickey Rowland
Disabled Representative

April 2012 – June 2012

Patricia Roggeveen, Chair

Bob DeCosta, Vice Chair

Rick Atherton

Whitey Willauer

Bruce Miller

Jeanette Topham
Disabled Representative



The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route public transit service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2012 the NRTA provided seasonal fixed route service from July 1, 2011 through October 10, 2011 and May 21, 2012 through June 30, 2012. The NRTA's fixed route operated 144 days on 9 routes utilizing (maximum) 13 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 20 minute schedule from mid through early September, daily from 7:00 a.m. to 11:30 p.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 15 minute schedule from mid June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from July 1 through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through early October, daily from 7:15 a.m. to 11:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule July 1 through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.

NRTA Passenger Boardings By Route

	FY11	FY12
Jetties Beach Route	14,157	11,803
Madaket Route	36,817	38,710
Miacomet Loop	56,054	62,034
Mid Island Loop	52,723	53,755
Sconset via Milestone Road Route	13,974	15,186
Sconset via Old South Road Route	49,211	51,153
Sconset via Polpis Road Route	6,167	6,424
Surfside Beach Route	17,607	17,057
Airport Route	8,717	9,475
TOTAL	255,427	265,597



NRTA Passenger Boardings by Month

	FY11	FY12
July	85,443	92,790
August	85,496	86,880
September	28,173	29,291
October	4,946	5,339
May	40,978	8,732
June	10,391	42,565
TOTAL	255,427	265,597

NRTA Service Hours by Month

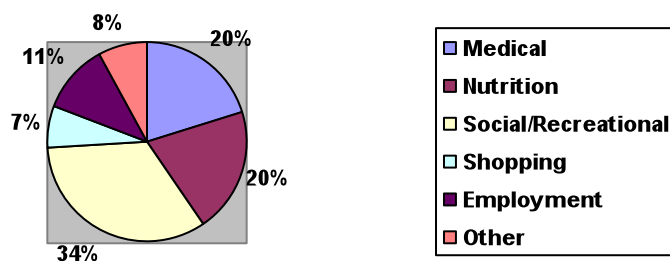
	FY11	FY12
July	5,195.5	5,195.5
August	5,177	5,177
September	2,475	2,291
October	539	490
May	932.5	654.5
June	3,100.5	2,645
TOTAL	17,419.5	16,453

	Fixed Route	Demand Response
Annual Ridership	265,597	9,806
Annual Farebox Revenue	366,509	11,419
Annual Cost of Operations	1,228,601	246,117
Annual Revenue Hours	16,453	3,401.1
Annual Revenue Miles	210,108.86	30,048.4
Days of Operation	143	252
Number of Fixed Routes	9	-
Fleet Size	18	4



The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 9,806 trips in Fiscal Year 2012 a 9.3% increase.

Destinations	FY11	FY12
Medical	1,613	1,869
Nutrition	2,438	2,474
Social/Recreational	2,565	3,058
Shopping	491	633
Employment	972	1,037
Other	892	735
Total Trips	8,971	9,806



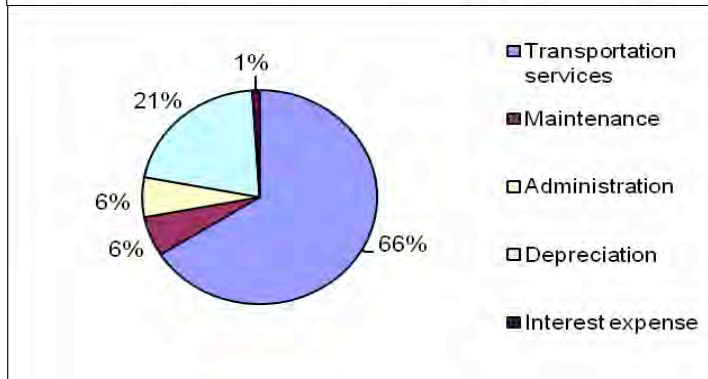
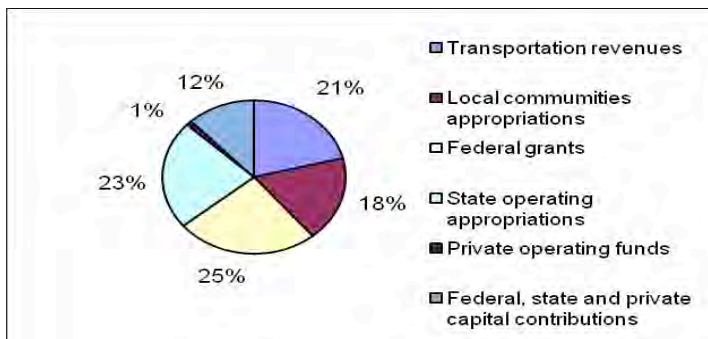
NRTA STATEMENT EXPENSE AND REVENUES

Operating Costs	FY11	FY12
Administrative costs	\$ 116,313	\$ 116,740
Purchased Services		
Fixed Route	\$1,375,049	\$1,228,601
Demand Response	\$ 261,454	\$ 246,117
Brokerage Services	\$ 3,140	\$ 3,730
Debt Service	\$ 20,290	\$ 20,290
Total Operating Costs	\$1,776,246	\$1,618,648

Operating Revenues

Farebox	\$ 365,873	\$ 374,198
Brokerage Service reimbursement	\$ 3,140	\$ 3,730
Advertising	\$ 1,080	\$ 227
Interest Income	\$ 2,569	\$ 1,740
Miscellaneous	\$ 2,095	\$ 4,110
Other Third Party Reimbursement	\$ 12,844	\$ 26,640
Total Revenues	\$ 387,601	\$ 410,645

State Contract Assessment	\$ 372,634	\$ 416,669
Federal Operating Assistance	\$ 694,222	\$ 461,500
Local Assessment	\$ 321,789	\$ 329,834



STATEMENT OF NET ASSETS

	FY11	FY12
ASSETS		
Current Assets:		
Cash and cash equivalents	\$ 783,829	\$,382,814
Receivable for operating assistance	\$1,296,940	\$1,707,573
Other Current Assets	\$ 125,205	\$ 147,598
Total current assets	<u>\$2,205,974</u>	<u>\$2,237,985</u>
Noncurrent Assets:		
Restricted assets		
Cash and cash equivalents	\$ 180,308	\$ 197,682
Receivable capital assistance	<u>\$ 201,861</u>	<u>\$ 198,393</u>
Total restricted assets	\$ 382,169	\$ 396,075
Receivable for operating assistance	\$ 123,099	\$ 152,843
Capital assets, net	<u>\$2,612,529</u>	<u>\$ 2,370,618</u>
Total noncurrent assets	<u>\$3,117,797</u>	<u>\$2,919,536</u>
Total assets	<u>\$5,323,771</u>	<u>\$5,157,521</u>
LIABILITIES		
Current liabilities		
Accounts payable and accrued expense	\$ 256,533	\$ 132,845
Unearned revenue	<u>\$ 11,270</u>	
Total current liabilities	\$ 267,803	\$ 132,845
Noncurrent liabilities		
Liabilities payable from restricted assets		
Accounts payable and accrued expense	\$ 230,186	\$ 238,319
Revenue Anticipation Notes	<u>\$ 1,906,614</u>	<u>\$2,110,280</u>
Total noncurrent liabilities	<u>\$ 2,136,800</u>	<u>\$2,348,599</u>
Total liabilities	<u>\$ 2,404,603</u>	<u>\$2,481,444</u>
NET ASSETS		
Invested in capital assets	\$ 2,612,529	\$2,370,618
Restricted	\$ 151,983	\$ 157,756
Unrestricted Net Assets	<u>\$ 154,656</u>	<u>\$147,703</u>
Total net assets	<u>\$ 2,919,168</u>	<u>\$2,676,077</u>
Capital Grant		
Commonwealth of Massachusetts	\$ 206,000	\$180,656
Federal (ARRA)	\$ 4,548	\$815,334



Ridership Incentive Programs

The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Pass Options - The NRTA provides several pass options to both seasonal users and visitors. Passes are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7-day pass \$20; 30 day pass \$50; season pass \$80, Commuter \$70, Nantucket student \$40; other students \$70; and senior/disabled/veteran's and active military personnel \$40. Public Transportation and Walking Map to Historic Sites and Museums on Nantucket - A brochure was developed through a collaborated effort with the NRTA, the Town's transportation planner and various historic site and museums. The brochure includes a map locating the island's historic sites and museums and provides information on fixed routes and stops to access these sites as well as walking times from site to site.



Emergency Ride Home Program

The NRTA is a participant in MassRIDES, the Commonwealth's statewide travel options, *FREE* Emergency Ride Home Program available to Nantucket employers and their employees. The MassRIDES Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that MassRIDES will pay for the ride home if they experience a qualified emergency.



A FREE "Where's My Bus" application that allows passengers to access real-time information about the location of their bus on the Web or via a smart phone or Blackberry.



The NRTA in partnership with the Massachusetts Department of Transportation (MassDOT) and NuRide offer riders rewards for choosing healthier and 'greener' transportation options.

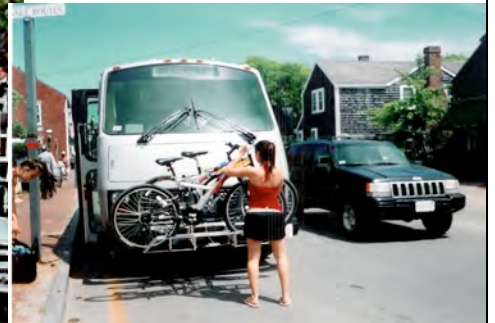


Plan a trip riding The WAVE

Customer Conveniences

PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its fixed routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY12 season the NRTA transported 5,448 bikes on its buses. The island has approximately 35 miles of bike paths all adjacent to NRTA Routes.



BUS STOP AMENITIES - The NRTA provides benches at a majority of its most used bus stops. DPW personnel repainted benches and created NRTA logos and the words "bus stops" on these benches that created more awareness of the bus stop locations. Stationary bike racks are also available at some of the bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting

areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus. Private funding enabled the NRTA to provide covered shelters at two of its stops.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to be purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER – The Greenhound Building



The NRTA leases space, \$1.00 per season for the buses and \$1.00 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with air conditioning, public restrooms, waiting area, and a bill breaker and is maintained at no expense to the NRTA. This has greatly benefited the users of the NRTA's services and is not something the NRTA could have funded through normal operations.

Photographs by Susan Richards, SR Concepts

