NANTUCKET REGIONAL TRANSIT AUTHORITY

ANNUAL REPORT



FISCAL YEAR 2010

Nantucket Regional Transit Authority Fiscal Year ending June 30, 2010 Annual Report



Advisory Board

Patricia Roggeveen, Chair

Whitey Willauer, Vice Chair

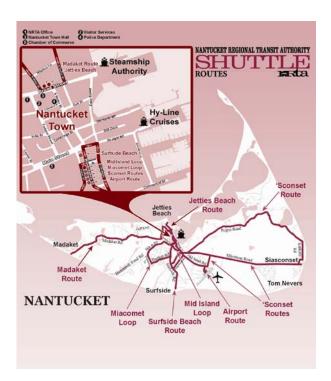
Brian Chadwick

Michael Kopko

Rick Atherton

Mickey Rowland Disabled Representative The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route shuttle service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2010 the NRTA provided seasonal fixed route service from July 1, 2009 through October 4, 2009 and May 15, 2010 through June 30, 2010. The NRTA's fixed route operated 142 days on 9 routes utilizing (maximum) 13 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to mid June and after Labor Day to mid September and on a 30 minute schedule from mid June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 20 minute schedule from mid through early September, daily from 7:00 a.m. to 11:30 p.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to mid June and early September to early October and on a 15 minute schedule from mid June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from July 1 through Labor Day, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through early October, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule July 1 though Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.

NRTA Passenger Boardings By Route

Jetties Beach Route	13,488
Madaket Route	33,326
Miacomet Loop	51,040
Mid Island Loop	44,853
Sconset via Milestone Road Route	12,903
Sconset via Old South Road Route	42,034
Sconset via Polpis Road Route	6,207
Surfside Beach Route	16,138
Airport Route	8,206
TOTAL	228,195

NRTA Passenger Boardings by Month

July	75,255
August	78,526
September	26,486
October	1,486
May	9,527
June	36,915
TOTAL	228.195



Fixed	Demand
Route	Response

Annual Ridership
Annual Farebox Revenue
Annual Cost of Operations
Annual Revenue Hours
Annual Revenue Miles
Days of Operation
Number of Fixed Routes
Fleet Size

228,195	9,249
314,166	8,417
1,112,666	219,102
16,090	3,126
165,773	27,638.4
142	250
9	-
17	4



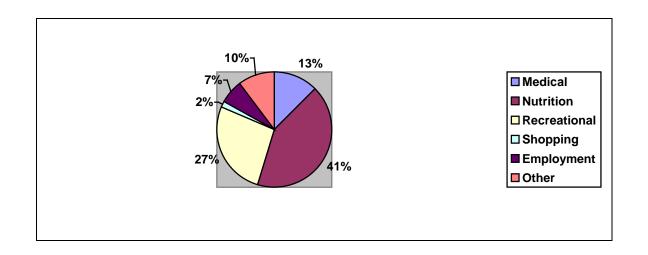




The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 9,249 trips in Fiscal Year 2010.

Destinations	# of Trips
Medical Nutrition Social/Recreational Shopping Employment Other	1,166 3,910 2,448 156 606 966
Total Trips	9,249





NRTA STATEMENT EXPENSE AND REVENUES FY10

Operating C	osts
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Administrative costs	\$ 111,327
Purchased Services	
Fixed Route	\$1,112,666
Demand Response	\$ 217,112
Brokerage Services	\$ 1,990
Debt Service	\$ 26,060
Total Operating Costs	\$1,469,155

perating Revenues	
Farebox	\$ 314,166
Brokerage Service reimbursement	\$ 1,990
Advertising	\$ 830
Interest Income	\$ 2,994
Miscellaneous	 2,449
Total Revenues	\$ 322,429
State Contract Assessment	\$ 372,634
Federal Operating Assistance	\$ 464,745
Local Assessment	\$ 313,940

STATEMENT OF NET ASSETS

ASSESTS		FY10		
Current Assets: Cash and cash equivalents Receivable for operating assistance Other Current Assets	\$1	791,542 1,180,124 92,192		
Total current assets	\$2	2,063,858		
Noncurrent Assets: Restricted assets Cash and cash equivalents Receivable capital assistance Total restricted assets Receivable for state contract assistance Capital assets, net Total noncurrent assets	\$ \$ \$ \$	193,625 <u>226,700</u> 420,325 100,080 1,922,865 2,443,270		
Total assets	\$4	1,507,128		
LIABILITIES Current liabilities Accounts payable and accrued expense Unearned revenue Total current liabilities	\$ \$_ \$	162,753 21,983 184,736		
Noncurrent liabilities Liabilities payable from restricted assets Accounts payable and accrued expense Revenue Anticipation Notes Total noncurrent liabilities	\$ \$	286,326 1,806,655 2,092,981		
Total liabilities	\$	2,277,717		
NET ASSETS Invested in capital assets Restricted Unrestricted Net Assets	\$ \$ \$			
Total net assets	\$	2,229,411		
Capital Grant Commonwealth of Massachusetts	\$	220,646		

Ride to Read



Ridership Incentive Programs

The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Pass Options – The NRTA provides several pass options to both seasonal shuttle users and visitors. Pass are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7day pass \$20; 30 day pass \$50; season pass \$80, Commuter \$70, Nantucket student \$40; other students \$70; and senior disabled \$40. Public Transportation and Walking Map to Historic Sites and Museums on Nantucket - A brochure was developed through a collaborated effort with the NRTA, the Town's transportation planner and various historic site and museums. The brochure includes a map locating the island's historic sites and museums and provides information on shuttle routes and stops to access these sites as well as walking times from site to site.

Emergency Ride Home Program

The NRTA is a participant in Mass*RIDES*, the Commonwealth's statewide travel options, *FREE* Emergency Ride Home Program available to Nantucket employers and their employees The Mass*RIDES* Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that Mass*RIDES* will pay for the ride home if they experience a qualified emergency.

Customer Conveniences



PARK AND RIDE LOTS - The NRTA provides four (4) park and ride lots along several of its shuttle routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Shuttle Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY10 Shuttle season the NRTA transported bikes 5,254 on its buses. The island has over 30 miles of bike paths all adjacent to NRTA Shuttle Routes.





BUS STOP AMENTITIES - The NRTA provides benches at a majority of its most used bus stops. DPW personnel repainted benches and created NRTA logos and the words "bus stops" on these benches that created more awareness of the bus stop locations. Stationery bike racks are also available at some of the bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus.

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SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to purchased aboard all fixed route vehicles through the electronic farebox.

BUS INFORMATION CENTER

The NRTA leases space, \$1.00 per season for the buses and \$1 per season for use of the building as a bus information center, from a subsidiary of a non-profit public benefit corporation that purchased the property to be utilized by the NRTA to help improve the system. The Mid Island Loop, Miacomet Loop, Sconset via Old South Road Route and Sconset via Milestone Road Route utilize the space as the downtown bus stop, removing them from on street public parking spaces. In addition to the use of the building, NRTA information aides are funded by the subsidiary. The building is equipped with air conditioning, public restrooms, waiting area, and a bill breaker and is maintained at no expense to the NRTA. This has greatly benefited the users of the NRTA's services and is not something the NRTA could have funded through normal operations.





