

NANTUCKET REGIONAL TRANSIT AUTHORITY *ANNUAL REPORT*



FISCAL YEAR 2009

Nantucket Regional Transit Authority

Fiscal Year ending June 30, 2009

Annual Report



Advisory Board

Michael Kopko, Chairman

Patricia Roggeveen

Brian Chadwick

Allen Reinhard

Rick Atherton

Mickey Rowland
Disabled Representative

The Nantucket Regional Transit Authority (NRTA) provides seasonal fixed route shuttle service and year round advanced reservation van service for elders and persons with disabilities in Nantucket. During fiscal year 2009 the NRTA provided seasonal fixed route service from July 1, 2008 through October 5, 2008 and May 23, 2009 through June 30, 2009. The NRTA's fixed route operated 136 days on 9 routes utilizing (maximum) 13 vehicles. Fixed Route services operate on modified schedules (less frequent) at the beginning and end of the season.

Fixed Route Services



DATES AND HOURS OF SERVICE

- Jetties Beach Route operated on a 30 minute schedule from the end of June through Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Madaket Route operated on an hourly schedule from the end of May to the end of June and after Labor Day to mid September and on a 30 minute schedule from end of June to Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Miacomet Loop operated on a 30 minute schedule from mid May to the end of June and early September to early October and on a 20 minute schedule from end of June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Mid Island Loop operated on a 30 minute schedule from mid May to the end of June and early September to early October and on a 15 minute schedule from the end of June through early September, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Milestone Road Route operated on an hourly schedule from end of June through Labor Day, daily from 7:00 a.m. to 11:30 p.m.
- Sconset via Old South Road Route operated on an hourly schedule from mid May through early October, daily from 7:15 a.m. to 7:15 p.m.
- Sconset via Polpis Road operated on an hour and twenty minute schedule July 1 though Labor Day, daily from 10:00 a.m. to 6:00 p.m.
- Surfside Beach Route operated on a forty minute schedule from the end of June to Labor Day, daily from 10:00 a.m. to 6:00 p.m.

NRTA Passenger Boardings By Route

Jetties Beach Route	12,979
Madaket Route	34,239
Miacomet Loop	55,182
Mid Island Loop	53,031
Sconset via Milestone Road Route	17,037
Sconset via Old South Road Route	44,925
Sconset via Polpis Road Route	5,680
Surfside Beach Route	15,556
Airport Route	11,017
TOTAL	249,628

NRTA Passenger Boardings by Month

July	93,515
August	93,392
September	25,888
October	2,079
May	5,435
June	29,319
TOTAL	249,628



Fixed Route

Demand Response

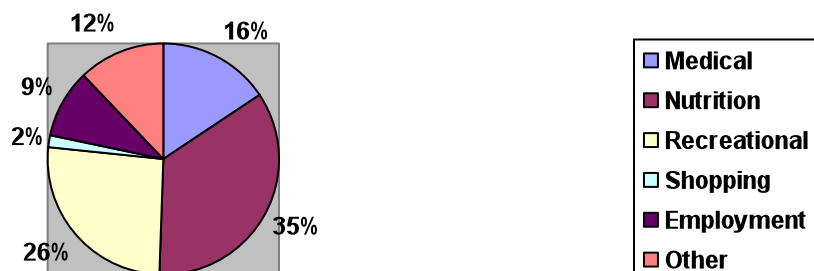
Annual Ridership	249,628	10,448
Annual Farebox Revenue	345,623	10,791
Annual Cost of Operations	\$1,124,809	\$241,104
Annual Revenue Hours	15,933	3,456
Annual Revenue Miles	184,417	30,488
Days of Operation	136	250
Number of Fixed Routes	9	-
Fleet Size	17	4





The NRTA's advanced reservation door to door elderly and disabled transportation is called Your Island Ride. Service is provided year round, Monday through Friday, daily from 8:00 a.m. to 4:00 p.m. Your Island Ride provided 10,448 trips in Fiscal Year 2009.

<u>Destinations</u>	<u># of Trips</u>
Medical	962
Nutrition	3,931
Social/Recreational	2,946
Shopping	183
Employment	1,050
Other	1,376
Total Trips	10,448



NRTA STATEMENT EXPENSE AND REVENUES
FY09

Operating Costs

Administrative costs	\$ 120,443
Purchased Services	
Fixed Route	\$1,124,809
Demand Response	\$ 237,939
Brokerage Services	\$ 3,165
Debt Service	<u>\$ 45,244</u>
Total Operating Costs	\$1,531,600

Operating Revenues

Farebox	\$ 353,248
Brokerage Service reimbursement	\$ 3,165
Advertising	\$ 2,815
Interest Income	\$ 7,615
Miscellaneous	<u>16,109</u>
Total Revenues	\$ 380,152

State Contract Assessment	\$ 377,620
Federal Operating Assistance	\$ 464,745
Local Assessment	\$ 306,283

STATEMENT OF NET ASSETS

FY09

ASSETS

Current Assets:

Cash and cash equivalents	\$ 590,410
Receivable for operating assistance	\$1,230,243
Other Current Assets	\$ 122,191

Total current assets	\$1,942,844
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Noncurrent Assets:

Restricted assets	
Cash and cash equivalents	\$ 146,810
Receivable capital assistance	\$ 212,421
Total restricted assets	\$ 359,231
Receivable for state contract assistance	\$ 21,595
Capital assets, net	\$1,892,406
Total noncurrent assets	\$2,273,232

Total assets	\$4,215,076
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LIABILITIES

Current liabilities

Accounts payable and accrued expense	\$ 145,964
Total current liabilities	\$ 79,863

Noncurrent liabilities

Liabilities payable from restricted assets	
Accounts payable and accrued expense	\$ 211,857
Revenue Anticipation Notes	\$ 1,605,776
Total noncurrent liabilities	\$ 1,817,363

Total liabilities	\$ 2,043,190
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NET ASSETS

Invested in capital assets	\$ 1,892,406
Restricted	\$ 147,644
Unrestricted Net Assets	\$ 132,836

Total net assets	\$ 2,172,886
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Capital Grant

Commonwealth of Massachusetts	\$ 340,660
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Ridership Incentive Programs

The NRTA continues its efforts to provide Ridership Incentive Programs (RIP) that encourage ridership. Commuter Solution Program - This program enables employers to purchase passes for their employees at a discounted rate (\$10 off the cost of a season pass) and is one of the pass options made available to our fixed route riders. Ride to Read - The Nantucket Elementary School, Nantucket Atheneum, Friends of Nantucket Public Schools and the NRTA established this program to provide elementary school children the opportunity and convenience to continue reading throughout the summer. Friends of Nantucket Public Schools reimburses the NRTA for the fares. Do the Ride Thing - Another long standing program that is provided by the NRTA, Visitor Services and the Nantucket Planning and Economic Development Commission. This is a week long event to entice new riders and keep faithful riders, riders that use the Shuttle, walk or ride a bike instead of taking a car can enter to win great prizes donated by local businesses. Vouchers are collected through the Do the Ride Thing event week and then a drawing is held to “give away” the prizes. Pass Options – The NRTA provides several pass options to both seasonal shuttle users and visitors. Pass are available at a reduced cost to paying per ride. 1-day pass \$7; 3-day pass \$12; 7-day pass \$20; 30 day pass \$50; season pass \$80, Commuter \$70, Nantucket student \$40; other students \$70; and senior disabled \$40. Public Transportation and Walking Map to Historic Sites and Museums on Nantucket - A brochure was developed through a collaborated effort with the NRTA, the Town’s transportation planner and various historic site and museums. The brochure includes a map locating the island’s historic sites and museums and provides information on shuttle routes and stops to access these sites as well as walking times from site to site.



Emergency Ride Home Program

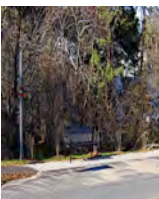
The NRTA is a participant in MassRIDES, the Commonwealth’s statewide travel options, *FREE* Emergency Ride Home Program available to Nantucket employers and their employees. The MassRIDES Emergency Ride Home (ERH) Program is available to any employee who commutes to work by transit, walking, bicycling or carpooling at least twice a week and enrolls in the program. This program promises employees who regularly use travel options that MassRIDES will pay for the ride home if they experience a qualified emergency.

Customer Conveniences



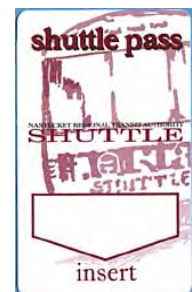
PARK AND RIDE LOTS - The NRTA provides five (5) park and ride lots along several of its shuttle routes. The Park and Ride lots are parking lots for private businesses (mostly restaurants) that enter into a license agreement with the NRTA for \$1.00/year to utilize their lots as a Shuttle Park and Ride. The NRTA promotes the use of these lots in its marketing efforts.

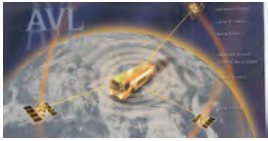
BIKES-N-TRANSIT - The NRTA continues its efforts in the Commonwealths Bikes-n-Transit Program. All buses are equipped with bike racks that carry two bikes. Stationary bike racks are also provided at several stops. For FY09 Shuttle season the NRTA transported bikes 4,448 on its buses. The island has over 30 miles of bike paths all adjacent to NRTA Shuttle Routes.



BUS STOP AMENITIES - The NRTA provides benches at a majority of its most used bus stops. DPW personnel repainted benches and created NRTA logos and the words "bus stops" on these benches that created more awareness of the bus stop locations. Stationery bike racks are also available at some of the bus stops. With the completion of the Fairgrounds Road Bicycle Path stop waiting areas were constructed with Belgian block, giving waiting passenger an even surface to stand and wait for the bus.

SHORT TERM PASS SALES - The NRTA's short term passes (1-day, 3-day and 7-day) are able to purchased aboard all fixed route vehicles through the electronic farebox.





Intelligent Transportation System

The NRTA's fleet of fixed route vehicles are equipped with electronic fareboxes, automated stop announcement system, automated vehicle locator system, and automated passenger counting system.



