

What is ADA Complementary Paratransit Service?

Operating in compliance with the FTA's American's with Disability Act regulations, provides origin to destination transportation to ADA eligible individuals who are unable to us the fixed route bus service due to a disability. This service operates the same days and times as the fixed route bus service and travels within ³/₄ of a mile of the route.

Who qualifies for the ADA Complementary Paratransit Service?

- * Eligible people whose disabilities prevent them from using the regular accessible fixed route
- * All eligible individuals' origin and destination must be within ³/₄ mile of the fixed route bus

How do I find out if I am eligible?

- If you have been certified to use the Your Island Ride van service with a category 1 or 3 eligibility meeting certain conditions
- * If you have been certified for ADA paratransit services by another transportation authority
- * Call 508-325-7516 to see if you are eligible

How do I apply for ADA Complementary Paratransit Service?

- * An application must be completed and approved by the NRTA Administrative Office
- * An application can be found on the NRTA's website www.nrtawave.com
- * Call 508-325-7516 and an application can be mailed to you

The NRTA is available to assist you with any questions you may have regarding your public transportation options by calling 508-325-7516 or visiting our website at www.nrtawave.com.